Cascadia Information Services and Microsoft recommend that you use IE to access your online email, however, Firefox and Chrome also work when accessing your email from off campus. Typical student email accounts follow the format firstname.lastname@student.cascadia.edu. As an example, John L. Doe’s user name would be johnldoe@student.cascadia.edu.


[2] In User ID, enter your Cascadia email address (yourusername@student.cascadia.edu). When you do that, the screen will change slightly:
Since you are off campus, you will get an additional prompt:

In **User name**, enter your username, yourusername@student.cascadia.edu. Your password should be the same either way (the same as you use on campus).

The first time you log in, you will get this additional prompt. Please make sure that the correct **Language** and **Time zone** are selected before clicking "OK".

If you have any problems, please contact the Information Services Helpdesk. Reference what documentation you have tried and provide a synopsis of the issue you are having. You can call the Helpdesk at **425-352-8228** (ext. 2-8228) or email at helpdesk@cascadia.edu.