How to Pay Tuition – Student View

Troubleshooting Tips:

Some people are experiencing issues paying. Please try solutions starting at the first item and if it doesn't work, progress to the second recommendation, etc.:

- Disable pop-up blockers on your browser. Below are links on how to achieve that in Chrome and Firefox. We recommend that you re-enable this after you complete tuition payment.
  - For Chrome
  - For Firefox
- If you are using Chrome, please try Firefox or Edge (some versions of Chrome are known to have issues with the payment system currently).
- Try using Incognito mode (if you need to use Chrome) or a private browsing tab in Edge or Firefox.
  - How to launch Incognito mode
  - How to launch private browsing in Firefox
  - How to launch InPrivate in Edge
- We've seen this issue occur for some students when they attempt to use the mobile web page (https://wa300.ctclink.us) for this purpose. If you can try going to the full website at https://gateway.ctclink.us and attempting to make your payment again, that may assist with this issue.
  - Information on how to complete payments using the full site experience can be found in the Student Self Services - Make a Payment article.

Since this is a known issue, we have escalated this to the next level of support for follow up as well but cannot currently provide an ETA for when the https://wa300.ctclink.us page will perform more consistently for payment arrangements. We hope that they will have a solution shortly as this is causing a lot of confusion and frustration. We thank you for your patience with this.

If you continue to have issues after these steps have been attempted, please contact our HelpDesk support via email at ctclinksupport@cascadia.edu or via https://support.cascadia.edu (this link gives you live remote support during our open hours).

1. Go to www.cascadia.edu
2. Scroll down to Pay Tuition
3. Click on Pay Tuition
4. Click on Tuition payments

Pay Tuition
WAYS TO PAY TUITION AND FEES
1. Pay Online

ctcLink is new Student Online System for supporting you from registration through graduation. As part of this process, you will be assigned a new student ID (also known as ctcLink ID) and login passwords. Learn more and begin the new system. Tuition payments can be made in full online with a VISA or Mastercard.

2. Payment Plan - Student Tuition Payment Plan (STPP)
   • Plan Details:
     ○ 1st installment (1/3 total tuition and fees) and $10 Enrollment fee are due upon signing up for plan.
     ○ 2nd installment (1/3 of remaining tuition and fees) is due by the 50% refund deadline for the quarter.
     ○ 3rd installment (all remaining tuition and fees) is due by the last day to withdraw from classes.
   • In order to sign up for the quarterly payment plan please fill out this form: Quarterly Payment Plan.

3. Pay by mail

Send your check payment with your new student ID to:

Cascadia College, Finance Office
18345 Campus Way NE, Bothell, WA 98011

The mailed payments must be received by the tuition deadline date, not postmarked.

5. Use your ctcLink ID and password to login
6. Select Student Homepage

7. When you see the screen in the image below, select Financial Account
8. Select Payments

9. Select Make a Payment

10. Enter the Payment Amount, click on Next
11. Select Continue to Make Payment

12. Enter your Billing Information, scroll down and complete the Payment Details, select Finish
13. enter your payment information, select Finish - **DO NOT USE THE AUTO FILL WHEN ENTERING YOUR CARD**

![Payment form image]

**Troubleshooting Tips:**

Some people are experiencing issues paying. Please try solutions starting at the first item and if it doesn’t work, progress to the second recommendation, etc.:

- Disable pop-up blockers on your browser. Below are links on how to achieve that in Chrome and Firefox. We recommend that you re-enable this after you complete tuition payment.
  - For Chrome
  - For Firefox
- If you are using Chrome, please try Firefox or Edge (some versions of Chrome are known to have issues with the payment system currently).
- Try using Incognito mode (if you need to use Chrome) or a private browsing tab in Edge or Firefox.
  - How to launch Incognito mode
  - How to launch private browsing in Firefox
  - How to launch InPrivate in Edge
- We’ve seen this issue occur for some students when they attempt to use the mobile web page ([https://wa300.ctclink.us](https://wa300.ctclink.us)) for this purpose. If you can try going to the full website at [https://gateway.ctclink.us](https://gateway.ctclink.us) and attempting to make your payment again, that may assist with this issue.
  - Information on how to complete payments using the full site experience can be found in the Student Self Services - Make a Payment article.

Since this is a known issue, we have escalated this to the next level of support for follow up as well but cannot currently provide an ETA for when the [https://wa300.ctclink.us](https://wa300.ctclink.us) page will perform more consistently for payment arrangements. We hope that they will have a solution shortly as this is causing a lot of confusion and frustration. We thank you for your patience with this.
If you continue to have issues after these steps have been attempted, please contact our HelpDesk support via email at ctclinksupport@cascadia.edu or via https://support.cascadia.edu (this link gives you live remote support during our open hours).