

How to Pay Tuition – Student View

Troubleshooting Tips:

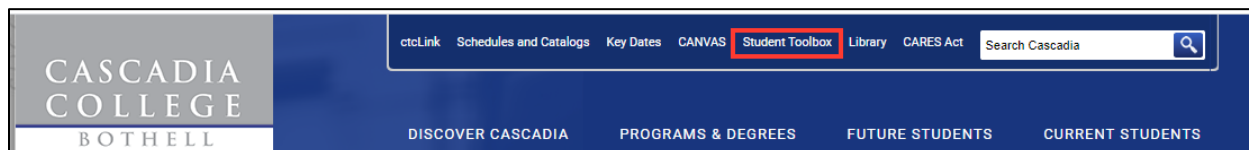
Some people are experiencing issues paying. Please try solutions starting at the first item and if it doesn't work, progress to the second recommendation, etc.:

- Disable pop-up blockers on your browser. Below are links on how to achieve that in Chrome and Firefox. We recommend that you re-enable this after you complete tuition payment.
 - [For Chrome](#)
 - [For Firefox](#)
- If you are using Chrome, please try Firefox or Edge (some versions of Chrome are known to have issues with the payment system currently).
- Try using Incognito mode (if you need to use Chrome) or a private browsing tab in Edge or Firefox.
 - [How to launch Incognito mode](#)
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- We've seen this issue occur for some students when they attempt to use the mobile web page (<https://wa300.ctclink.us>) for this purpose. If you can try going to the full website at <https://gateway.ctclink.us> and attempting to make your payment again, that may assist with this issue.
 - Information on how to complete payments using the full site experience can be found at in the [Student Self Services - Make a Payment article](#).

Since this is a known issue, we have escalated this to the next level of support for follow up as well but cannot currently provide an ETA for when the <https://wa300.ctclink.us> page will perform more consistently for payment arrangements. We hope that they will have a solution shortly as this is causing a lot of confusion and frustration. We thank you for your patience with this.

If you continue to have issues after these steps have been attempted, please contact our HelpDesk support via email at ctclinksupport@cascadia.edu or via <https://support.cascadia.edu> (this link gives you live remote support during our open hours).

1. Go to www.cascadia.edu



2. Scroll down to Pay Tuition

The screenshot displays the Cascadia College website. At the top, the navigation bar includes links for [ctcLink](#), [Schedules, Catalogs, and Dates](#), [CANVAS](#), [Student Toolbox](#) (highlighted with a red box), [Library](#), and [CARES Act](#). A search bar labeled "Search Cascadia" is also present. Below the navigation bar, a secondary menu features [DISCOVER CASCADIA](#), [PROGRAMS & DEGREES](#), [FUTURE STUDENTS](#), and [CURRENT STUDENTS](#). The main content area is titled "STUDENT TOOLBOX" and includes a breadcrumb trail: [Cascadia College](#) > [Current Students](#) > [Kodiak Corner](#) > [Student Toolbox](#). A large image shows two students, a woman and a man, looking at a computer screen. Below the image is a red banner with the text "Your online Kodiak Corner!". To the right of the image is a sidebar with a list of links: [Kodiak Corner](#), [Advising and Counseling](#), [Enrollment Services](#), [Financial Aid](#), [Forms](#), and [Student Toolbox](#). Below the list is the "KODIAKS" logo. At the bottom of the page, the text "STUDENT TOOLBOX" is visible. A red arrow points from the "Student Toolbox" link in the top navigation bar to the "STUDENT TOOLBOX" text at the bottom of the page.

3. Click on Pay Tuition

STUDENT TOOLBOX

Access your student resources and online services.

Jump to a Section

- [ctcLink](#)
- [Address and Preferred Name Update](#)
- [BankMobile](#)
- [Bias Incident Response Team](#)
- [Bookstore](#)
- [CARE Team](#)
- [Cascadia Student Network/Email Account](#)
- [Class Schedule and Catalog](#)
- [CORE \(Cascadia's Orientation and Registration Experience\)](#)
- [Degree Audit](#)
- [Financial Aid Portal](#)
- [IRS Form 1098-T \(Educational Expenses\)](#)
- [Online Classes](#)
- [Online Tutoring](#)
- [Parking Permits](#)
- [Pay Tuition](#)
- [Registration Time](#)
- [Register, Drop, or Withdraw](#)
- [Student Handbook](#)

4. Click on Tuition payments

Pay Tuition

WAYS TO PAY TUITION AND FEES

1. Pay Online

ctcLink is new Student Online System for supporting you from registration through graduation. As part of this process, you will be assigned a new student ID (also known as ctcLink ID) and login passwords. Learn more and begin the [new system](#) **Tuition payments** can be made in full online with a VISA or Mastercard.

2. Payment Plan - Student Tuition Payment Plan (STPP)

- Plan Details:
 - 1st installment (1/3 total tuition and fees) and \$10 Enrollment fee are due upon signing up for plan.
 - 2nd installment (1/3 of remaining tuition and fees) is due by the 50% refund deadline for the quarter.
 - 3rd installment (all remaining tuition and fees) is due by the last day to withdraw from classes.
- In order to sign up for the quarterly payment plan please fill out this form: [Quarterly Payment Plan](#).

3. Pay by mail

Send your check payment with your new student ID to:

Cascadia College, Finance Office
18345 Campus Way NE, Bothell, WA 98011

The mailed payments must be received by the tuition deadline date, not postmarked.

5. Use your ctcLink ID and password to login

ctcLink
WASHINGTON COMMUNITY
AND TECHNICAL COLLEGES

ctcLink ID

Password

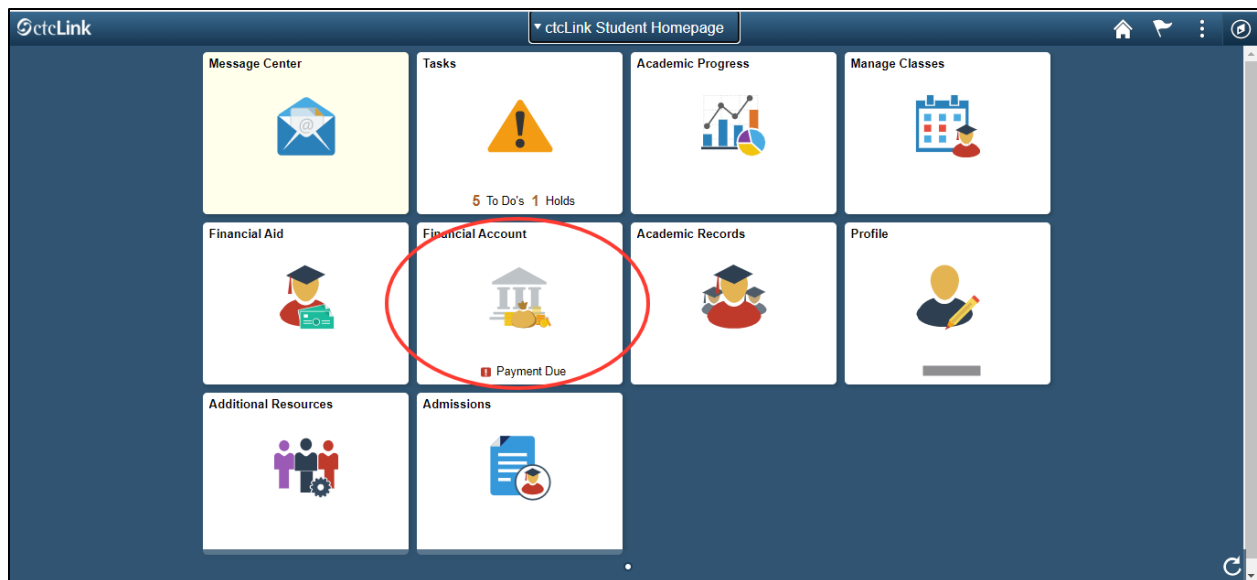
☐ **Enable Screen Reader Mode**
Do not enable screen reader mode unless you use a screen reader or other assistive technology, as this mode changes how ctcLink looks.

[Forgot your password?](#) [First Time User?](#)

6. Select Student Homepage



7. When you see the screen in the image below, select Financial Account



8. Select Payments

ctcLink Student Homepage Account Balance

Account Balance Due Now 25.00
Currency used is US Dollar

Charges Payments 1098-T Payment Plans Other Account Activities

What I Owe

Term	Charges & Deposits	Total Due
SUMMER 2020	25.00	25.00
Total	25.00	25.00

Currency used is US Dollar

9. Select Make a Payment

ctcLink Student Homepage Account Balance

Account Balance Due Now 25.00
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Charges Payments Payment History Make a Payment 1098-T Payment Plans Other Account Activities

What I Owe

Term	Charges & Deposits	Total Due
SUMMER 2020	25.00	25.00
Total	25.00	25.00

Currency used is US Dollar

10. Enter the Payment Amount, click on Next

ctcLink Student Homepage Specify Payment Amount

Account Balance Due Now 25.00
Currency used is US Dollar

Charges Payments Payment History Make a Payment 1098-T Payment Plans Other Account Activities

Make a Payment

Specify Payment Amount

This is a list of charges that you are allowed to pay online. Your other charges can be paid through the Cashiers office or mailed in separately.

What I Owe

Description	Outstanding Charges	Payment Amount
Cascadia Community College	25.00	<input type="text"/>

Currency used is US Dollar

Cancel Next

My Charges

Go to top

11. Select Continue to Make Payment

ctcLink Student Homepage

Confirm Payment

Account Balance
Due Now 25.00
Currency used is US Dollar

Charges

Payments

Payment History

Make a Payment

1098-T

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Make a Payment

Confirm Payment

Your payment of 25.00 USD will be collected through our secure third party payment provider.

Cancel Previous Continue to Make Payment

[Go to top](#)

12. Enter your Billing Information, scroll down and complete the Payment Details, select Finish

ctcLink Student Homepage

Confirm Payment

Account Balance
Due Now 25.00
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Make a Payment

Billing Information

* Required field

First Name *

Last Name *

Address Line 1 *

Address Line 2

City *

Country/Region

Zip/Postal Code *

Email *

Payment Details

Card Type *

☐ VISA Visa ☐ Mastercard

13. enter your payment information, select Finish - **DO NOT USE THE AUTO FILL WHEN ENTERING YOUR CARD**

Financial Account

Confirm Payment

Account Balance
Due Now 25.00
Currency used is US Dollar

Charges

Payments

Payment History

Make a Payment

1098-T

Payment Plans

Other Account Activities

Address Line 2

City * Woodinville

Country/Region

Zip/Postal Code * 98072

Email * seanandjoannamuir@gmail.com

Payment Details

Card Type * ☒ Visa ☐ Mastercard

Card Number *

Expiration Date * 05 2023

Finish

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