

# How to Setup and Connect to Cascadia's VPN on Mac

In order to complete the steps outlined in the following document:

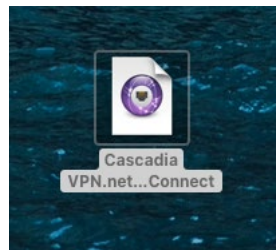
- You must have special permissions on Cascadia College's network which aren't automatically granted to all employees. If you are unsure if you have these permissions, please contact the Help Desk so we can check for you and start the approval process if necessary.
- You must have administrative permissions on the device you are trying to configure VPN settings on. If you are trying to connect via VPN from a Cascadia issued device, please contact the Help Desk to get VPN set up.
- Instructions provided are for Mac OS Mojave or newer devices. Currently, Cascadia does not provide guidance or support for VPN for any other operating system.
- Some of the changes required to connect to Cascadia's VPN are advanced in nature and, misconfiguration could cause network connectivity issues on your computer or laptop. If you are uncomfortable making these changes, it is recommended that you contact Help Desk to check out a laptop for your use or use the Views while working off campus.

The Help Desk can be contacted by phone at 425-352-8228 (2-8228 from on campus), via chat at [support.cascadia.edu](https://support.cascadia.edu) or via email at [helpdesk@cascadia.edu](mailto:helpdesk@cascadia.edu).

If your VPN is already configured, you can skip to the section [Connecting to Cascadia's VPN](#)

## Configuring Your Laptop or Desktop to Connect

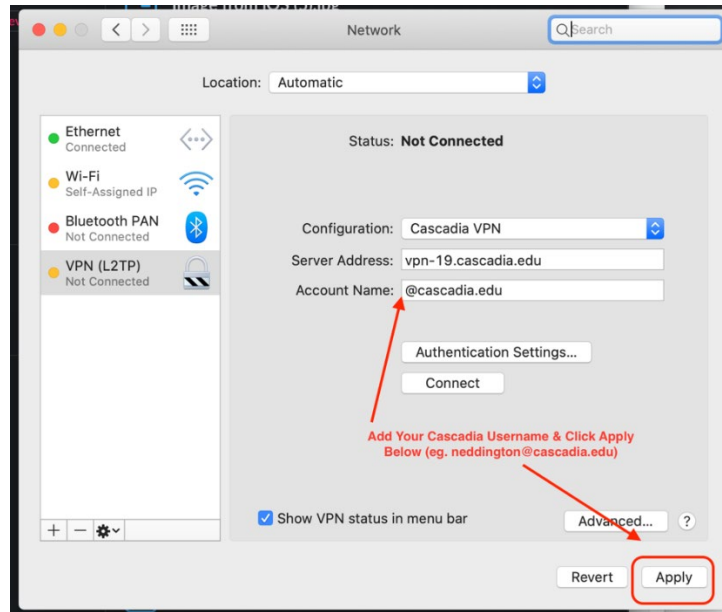
1. Please download the [Mac VPN Profile](#) so this can be imported to your local machine. You will need your employee credentials to complete this step as the file is hosted on go.Cascadia (clicking on the link will automatically download the file but you can also find the file on go.Cascadia on the Information Services page or by searching for Cascadia\_VPN.networkConnect).
2. Once Downloaded Please Double Click on the VPN Profile to Import it to your machine. (The VPN Profile should look like the one below):



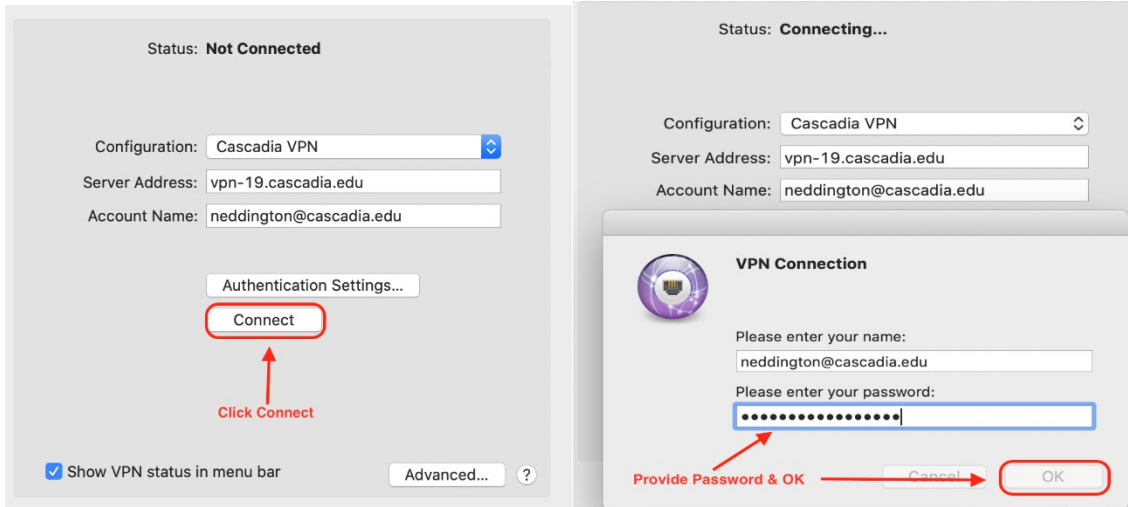
Your VPN connection is now installed on your device, next you will need to log in to the VPN for connection.

## Connecting to Cascadia's VPN

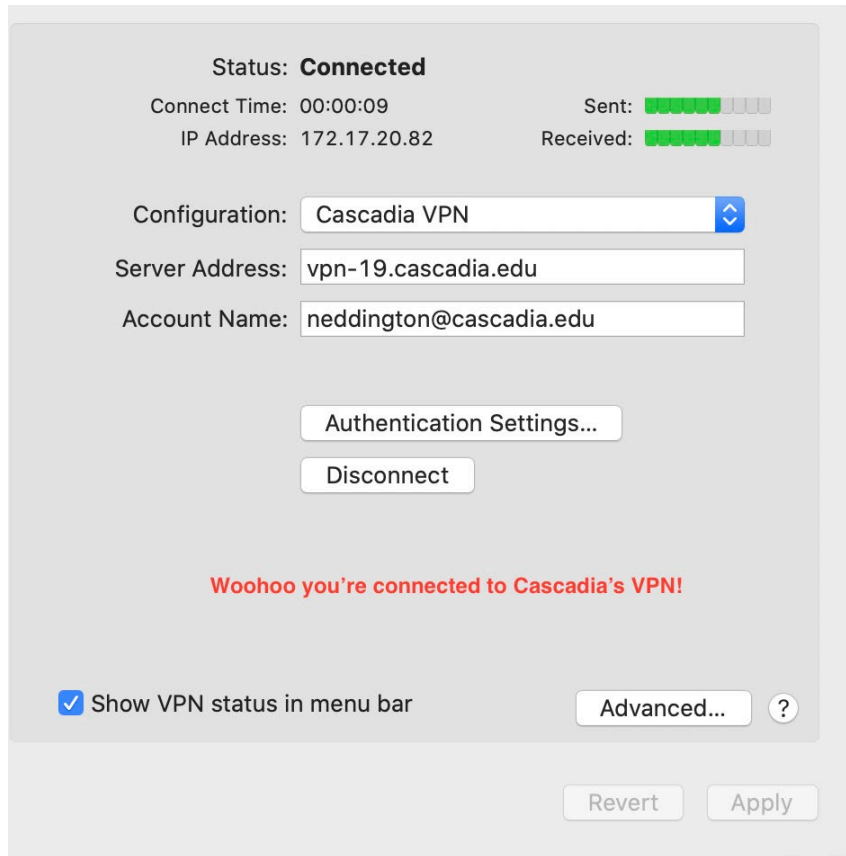
1. Once the VPN Profile has been installed to your machine please add your username and Apply to save.



2. Please click connect and provide your Cascadia Password when Prompted.



3. If all went as planned, you should show as connected like below:



If you have any problems, please contact the Information Services Help Desk. Reference what documentation you have tried and provide a synopsis of the issue you are having. You can call the Helpdesk at 425-352-8228 (ext. 2-8228), chat with us at [support.cascadia.edu](https://support.cascadia.edu) or email us at [helpdesk@cascadia.edu](mailto:helpdesk@cascadia.edu).